

Property Reservations Solutions for Retreats and Other Group Rentals



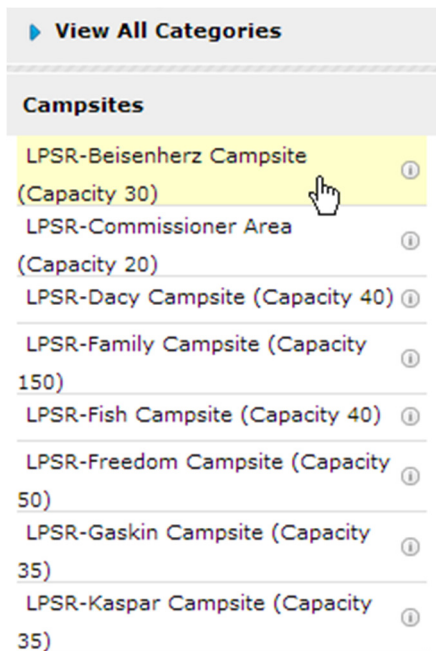
Managing property reservations for group rentals and retreats presents unique challenges. When each property contains multiple facilities with different schedules, options, requirements, and pricing, it can be a full-time job just to manage availability queries, reservations, and billing. And, potential visitors frequently want to make inquiries and reservations after business hours in the evening and on weekends, when your staff is out of the office.

Doubleknot makes it easy to manage online scheduling, booking and payment for group rental properties. As a result, your staff can focus on creating memorable experiences instead of juggling reservations calendars and tracking down forms and payments. Doubleknot's property reservations solution includes:

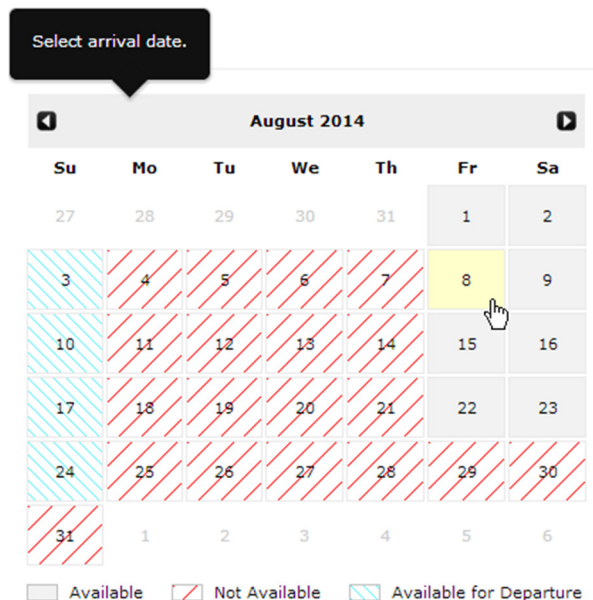
- **A searchable online availability calendar**, so visitors can view options at a glance and make reservations 24/7
- **Online and offline payment options**, payment schedules, and automatic payment reminders
- **Completely customizable calendars** to define availability and blackout periods for every asset at every property
- **An administrative booking calendar** and comprehensive analytics and reporting to improve planning and resource management
- **Support for add-on purchases and rentals** like meal plans, recreation options, and equipment rentals
- **Support for custom forms** including waivers and releases that visitors must complete to submit the reservation
- **Capacity management features** to limit facility capacity, the number of attendees per booking, and the number of attendees of a specific type (for example, to ensure a specific ratio of adults to youth)
- **Defined relationships between rentable assets**—you can offer a cabin and a dining hall separately or for combined rental, and automatically remove the combined offering when one or the other is rented separately
- **Flexible rental periods** so you can rent any asset by the day, night, hour, or fraction of an hour with minimum and maximum rental periods
- **Properties can be configured to accept single or multiple reservations per rental period**, so a large facility can be shared by two or more unrelated groups

Best of all, Doubleknot offers complete turnkey services. We'll configure your group reservations solution to your exact specifications, set up online payment services, and design the reservations screens to seamlessly fit into your existing web site. For visitors, renting a property can be as simple as this:

First, visitors select a category, facility, and time period.



The calendar automatically shows which dates are available. Visitors simply select their dates and begin the checkout process.



To learn more about Doubleknot's solutions for group rentals and reservations, contact us at (408) 971-9120 or doubleknot@doubleknot.com.